### What is the Front Door?

#### OPWDD's Front Door is:

- The way OPWDD connects people to the services they want and need.
- Based on the idea that people with developmental disabilities have the right to:
  - ✓ Enjoy meaningful relationships,
  - ✓ Experience personal growth,
  - ✓ Participate in their community, and
  - Live as independently as possible with supportive services.
- A way to help people make choices about their services and how they are provided.

  | Services and how they are provided | Office for People With Developmental Disabilities |

# The Front Door Process Helps You With Many Choices You Will Need to Make

#### Choices about:

- The care coordination organization you will work with, and
- The type of care coordination you want,
- The types of services you need,
- Whether to self-direct your services, or not, and
- Which available agencies you would like to deliver your services.



# Front Door – Identifying Supports and Services

Once your eligibility to receive OPWDD services has been determined:

- Front Door staff will talk with you about your current needs, strengths, and the natural and community supports available to you.
- 2. You will participate in two assessments, the Developmental Disability Profile 2 (DDP2) and, if you are 18 years of age or older, the Coordinated Assessment System (CAS).
- 3. OPWDD will also consider your culture, language and life experiences to ensure that you have the help you need to identify your service needs and the right assistance to develop a person-centered plan that meets your needs and interests.

  | New York | Office for People With Developmental Disabilities | Developmental Disabilities |

# Front Door – Identifying Supports and Services

As you are going through the Front Door process, you should think about:

- 1. Your strengths,
- Goals you want to achieve,
- Changes you would like to make in your life,
- Areas where you need help to complete everyday activities,
- 5. Your medical history,
- How often you see medical and behavioral health professionals, and
- 7. Your current supports.



### Supports and Services

#### OPWDD supports can help you learn how to:

- 1. Get along with other people,
- 2. Manage different situations,
- 3. Be a self-advocate,
- 4. Find ways to get places in the community,
- 5. Go places with less help,
- 6. Take part in activities you are interested in, and
- Enjoy your free time doing activities you choose.



## Supports and Services

As you hear about supports and services:

- 1. Remember that supports and services include help from family, friends, neighbors and the community referred to as natural and community supports.
- 2. Think about the choices you or your family member need to make about:
  - Where you want to live, and
  - What you want to do with your day.

